
Terms and Conditions

Welcome to Let's Drive Academy. By enrolling in our driving school and using our services, you agree to the following terms and conditions. Please read them carefully:

1. Eligibility

- 1.1. All students must be at least 18 years of age or older to enroll in lessons, in compliance with Namibian traffic laws.
- 1.2. Students must possess a valid learner's license before starting driving lessons.

2. Bookings and Payments

- 2.1. Lessons must be booked in advance.
- 2.2. Payments must be made in full before the lesson begins.
- 2.3. Our standard lesson rate is N\$ 130 per hour.
- 2.4. We accept payments via EFT, mobile money (E-wallet, Pay to cell, Easy Wallet, Blue Wallet), or cash. Receipts will be issued for all payments. For any wallet payment, an additional N\$ 10.00 must be added to the transaction fee.

3. Cancellations and Refunds

- 3.1. Cancellations must be made at least 8 hours before the scheduled lesson time to avoid charges.
- 3.2. Failure to cancel within the specified timeframe will result in a full charge for the missed lesson.

4. Lesson Guidelines

- 4.1. Students are required to bring their learner's license to every lesson.
- 4.2. Punctuality is essential. Late arrivals may result in reduced lesson time without adjustment to the fee.
- 4.3. All lessons begin and end at designated pickup and drop-off points agreed upon during booking.
- 4.4. The lesson time begins **once the instructor arrives at the agreed pick-up point.**

5. Instructor Responsibilities

- 5.1. Instructors are responsible for maintaining a professional and safe environment during lessons.
- 5.2. The vehicle used for training will be roadworthy, insured, and equipped with dual control.
- 5.3. Instructors have the right to terminate a lesson if the student is deemed unfit to drive due to intoxication, illness, or any other reason that compromises safety.

6. Student Responsibilities

- 6.1. Students must follow all the instructions given by the instructor during lessons.
- 6.2. Any damage caused to the training vehicle due to reckless or negligent behavior by the student will be the student's financial responsibility.
- 6.3. Students must comply with all Namibian road traffic laws during lessons.

7. Liability

- 7.1. Let's Drive Academy is not liable for any traffic fines incurred during lessons unless directly caused by the instructor.
- 7.2. The academy is not responsible for any injuries, accidents, or damage occurring outside scheduled lessons or because of non-compliance with these terms.

8. Certificate of Completion

- 8.1. A certificate of completion may be issued upon request after the student successfully completes the required number of lessons and demonstrates sufficient driving competence.

9. Privacy Policy

- 9.1. Student information collected during registration and lessons will be handled in accordance with our privacy policy and will not be shared with third parties without consent.

10. Amendments

- 10.1. Let's Drive Academy reserves the right to amend these terms and conditions at any time. Changes will be communicated via email or posted on our official website.

11. Photography & Media Consent Clause

Let's Drive Academy reserves the right to capture photographs and/or short video content of students during driving lessons for documentation and promotional purposes. It is a standard requirement for our instructors to take photographs of learners upon successful completion of their driving tests at NaTIS.

By enrolling with Let's Drive Academy, you provide your consent to be photographed and/or recorded, and for such media to be used in our marketing materials, including but not limited to social media, website, and promotional campaigns.

12. Refund Policy

Let's Drive Academy maintains a strict **no-refund policy** on all prepaid driving lessons. Students are required to complete all driving hours paid for in full. Unused lessons are non-transferable and must be scheduled within the agreed training period.

We encourage learners to plan their schedules accordingly and communicate any changes in advance to avoid forfeiting sessions.

13. Minimum Lesson Duration Policy

At Let's Drive Academy, all learners are required to complete a **minimum of 2 hours of driving per day** when attending scheduled lessons. This policy ensures consistency in training and helps learners gain the necessary experience and confidence behind the wheel within a reasonable time frame.

14. Contact Us

For any questions or concerns regarding these terms and conditions, please contact us:

Email: info@letsdrive.com.na

Website: <https://www.letsdrive.com.na/>

WhatsApp: +264 85 300 0900

By booking a lesson with Let's Drive Academy, you acknowledge and agree to abide by these terms and conditions.